# DIANA DELGADO

IT Consultant | Product Manager | Senior Quality Assurance Engineer | Mobile Applications Developer | UX/UI Designer | Web Developer

## CONTACT

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🖥️ https://www.ddelgado.net

## EDUCATION

**BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY SPECIALIZATION IN GAME DESIGN AND DEVELOPMENT**
**De La Salle - College of Saint Benilde**
2009 - 2013
(COLLEGE)

**San Beda College Alabang**
2005 - 2009
(SECONDARY)

**San Beda College Alabang**
2001 - 2005

**St. Scholastica's College**
1998 - 2001
(PRIMARY)

## SKILLS

- Business, Client & Product Management
- Risk, Budget, and Project Management
- Agile Methodologies
- Front-End Development & API Integration

## WORK EXPERIENCE

### CREATIVE CONTENT SPECIALIST — 2024
FRONTPAGE DIGITAL LTD.

- Collaborated with marketing and design teams to ensure consistent branding and message alignment
- Produced multimedia content including videos, and infographics to diversify brand outreach
- Designed wireframes, user flows, and interactive prototypes using tools like Figma, and Framer ensuring responsive and accessible design across devices
- Created and maintained a design system, standardizing UI components to improve design efficiency and consistency across products
- Collaborated on content development and strategic deployment for the launch of Gogorilla, ensuring all content aligned with the brand's voice.

### MOBILE APPLICATIONS DEVELOPER — 2023 - 2024
ACTIONLABS IT SERVICES PHILS. CORP

- Defined project scope, timelines, and deliverables, ensuring alignment with business objectives.
- Contributed to the development of technical documentation, including design specifications, and user manuals
- Designed and developed native iOS and Android applications from concept to deployment
- Implemented core functionality and features, ensuring compatibility across different device sizes and screen resolutions
- Integrated third-party APIs and services to enhance app functionality, such as location services, push notifications, and social media integration
- Conducted thorough testing and debugging to identify and resolve issues, ensuring a smooth user experience
- Utilized Agile methodologies to plan and prioritize tasks, participate in sprint planning, and deliver software increments on time
- Stayed updated on the latest mobile development trends, tools, and technologies to continuously improve skills and knowledge

### IT CONSULTANT, PROJECT MANAGER, WEB DEVELOPER, UX/UI DESIGNER, MOBILE APPLICATIONS DEVELOPER — 2021 - 2023
BITS AND COLORS

- Conducted in-depth analysis of client business processes, identifying areas for improvement and recommending appropriate technology solutions

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UX/UI Designer | Web Developer

## SKILLS (CONTINUATION)

- User Research, Prototyping, and Design

## EXPERTISE

- Technology strategy, Agile project management, and team leadership
- Risk tracking, budgeting, and compliance
- Testing lifecycle, defect management, and quality standards
- Mobile development (Flutter), UI/UX design, and user feedback analysis
- Responsive design and mobile database management (SQLite, Firebase)

## CERTIFICATIONS

**GENERATIVE AI**
**National Association of State Boards of Accountancy (NASBA)**
2025

**ARTIFICIAL INTELLIGENCE FOR BUSINESS**
**National Association of State Boards of Accountancy (NASBA)**
2025

**ATLASSIAN AGILE PROJECT MANAGEMENT PROFESSIONAL**
**Atlassian**
2024

## WORK EXPERIENCE (CONTINUATION)

- Provided guidance and expertise to clients on IT strategy and digital transformation initiatives
- Performed requirement gathering for multiple development projects
- Conducted user story mapping sessions to visualize the user journey and identify key features
- Collaborated with cross-functional teams to define project requirements, design user interfaces, and develop custom web and mobile applications
- Defined and prioritized product features and requirements through customer feedback, market research, and stakeholder input, ensuring alignment with business goals and customer satisfaction
- Coordinated with stakeholders and clients, to gather requirements, provide updates, and manage expectations
- Designed visually appealing and user-friendly interfaces for web and mobile applications, ensuring seamless user experiences
- Conducted user research, gathered requirements, and created wireframes, prototypes, and mockups to communicate design concepts
- Conducted usability testing and gathered feedback to iterate and improve interface designs, enhancing overall user satisfaction
- Stayed up-to-date with industry trends and best practices, implementing innovative design solutions and maintaining a competitive edge

### SENIOR SOFTWARE QUALITY ASSURANCE ENGINEER, ON-SITE CLIENT SUPPORT, QMS, KAIZEN TEAM LEADER, DATA ANALYST
2015 - 2021

AMMIC CORPORATION

- Ensured the delivery of high-quality software solutions
- Developed and executed test plans, test cases, and test scripts, conducting functional, regression, and performance testing Identified, reported, and tracked defects collaborating with development teams to resolve issues
- Conducted root cause analysis of defects and implemented corrective actions to improve software quality and reduce future defects
- Collaborated with cross-functional teams to gather requirements, provide technical insights, and drive continuous process improvement
- Provided on-site support to clients, understanding their technical requirements and offering technical solutions and assistance
- Led and managed KAIZEN team, ensuring adherence to quality standards and driving process improvements
- Conducted sprint planning, daily stand-ups, and retrospective meetings to enhance team collaboration
- Presented data analysis findings and recommendations to stakeholders, influencing strategic and operational decision-making processes

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**MISTAKES TO AVOID IN AGILE PROJECT MANAGEMENT**
National Association of State Boards of Accountancy (NASBA)
2024

**AGILE PROJECT MANAGEMENT WITH JIRA CLOUD: 1, 2 and 3**
Project Management Institute, Inc.
2024

**SCRUM: THE BASICS**
Project Management Institute, Inc.
2024

**AGILE FOUNDATIONS**
International Institute of Business Analysis (IIBA®)
2024

**LEADERSHIP DEVELOPMENT**
NRI (Nomura Research Institute)
2018 - 2019

## SEMINARS | WORKSHOPS

**NRI (Nomura Research Institute) Leadership Development Program**
2018 - 2019

**QMS Workshop**
2018

**Production Management Workshop I & II**
2018

## WORK EXPERIENCE (CONTINUATION)

**HR, ADMIN, ACCOUNTING**                                    2013 - 2015
AMMIC CORPORATION

- Coordinated administrative tasks, including managing calendars, scheduling meetings, and handling correspondence
- Maintained records and databases, ensuring accuracy and confidentiality of information
- Assisted in organizing company events and managing office supplies and equipment
- Handled travel arrangements and expense reporting for executives and team members

**GAME DESIGNER, PROJECT MANAGER, DOCUMENT SPECIALIST, GAME TESTER**    2012
FANDOM, INC.

- Collaborated with the design team to develop game concepts and mechanics, contributing creative ideas and insights
- Conducted playtesting sessions and gathered user feedback to iterate and refine game designs
- Participated in brainstorming sessions and design meetings, contributing to the overall vision and direction of the game
- Created design documentation, including game design documents, wireframes, and storyboards
- Supported the development team by tracking progress, managing deadlines, and ensuring tasks were completed on schedule
- Facilitated communication and coordination between team members, ensuring effective collaboration and workflow
- Assisted in managing and organizing project documentation, ensuring easy access and retrieval of information
- Performed thorough testing of games to identify and report bugs, glitches, and other issues